DIALED 9/13/05

ile 411:DIALINDEX(R)

DIALINDEX (R)

(c) 2005 The Dialog Corporation

*** DIALINDEX search results display in an abbreviated ***

*** format unless you enter the SET DETAIL ON command. ***

? sf all not 225

You have 580 files in your file list.

(To see banners, use SHOW FILES command)

?s ((POS or (point near2 sale)) (n3) (performance or productivity or efficiency or feedback) (n5) (cashier or checker or associate or clerk or teller or counterperson or salesperson) (n5) (track??? monitor??? audit??? record???)) and (target or goal or motivate or motivator or motivation) not py>2001

Your SELECT statement is:

s ((POS or (point near2 sale)) (n3) (performance or productivity or

efficiency or feedback) (n5) (cashier or checker or associate or clerk or

teller or counterperson or salesperson) (n5) (track??? monitor??? audit???

record???)) and (target or goal or motivate or motivator or motivation) not py>2001

Items File

Examined 50 files Examined 100 files

Examined 150 files

Examined 200 files

Examined 250 files

Sending Break...

?s ((POS or (point (n2) sale)) (n5) (performance or productivity or efficiency or feedback) (n5) (cashier or checker or associate or clerk or teller or counterperson or salesperson) (n5) (track??? monitor??? audit??? record???)) and (target or goal or motivate or motivator or motivation) not py>2001

Your SELECT statement is:

s ($(POS \ or \ (point \ (n2) \ sale)$) (n5) $(performance \ or \ productivity \ or$

efficiency or feedback) (n5) (cashier or checker or associate or clerk or

teller or counterperson or salesperson) (n5) (track??? monitor???
audit???

record???)) and (target or goal or motivate or motivator or motivation) not py>2001

Items File

Examined 50 files

Examined 100 files

Examined 150 files

```
Examined 250 files
       Examined 300 files
       Examined 350 files
       Examined 400 files
       Examined 450 files
       Examined 500 files
       Examined 550 files
Processing
   No files have one or more items; file list includes 580 files.
   One or more terms were invalid in 107 files.
? s ( (POS or (point (n2) sale) ) (n5) (performance or productivity
or efficiency or feedback) (n5) (cashier or checker or associate or
clerk or teller or counterperson or salesperson or operator) ) and
(scan???? (n3) (rate or speed or time)) not py>2001
Your SELECT statement is:
       (POS or (point (n2) sale) ) (n5) (performance or productivity
efficiency or feedback) (n5) (cashier or checker or associate or clerk
teller or counterperson or salesperson or operator) ) and (scan????
(rate or speed or time)) not py>2001
           Items
                  File
Processing
       Examined 50 files
       Examined 100 files
              2 148: Gale Group Trade & Industry DB 1976-2005/Sep 13
       Examined 150 files
       Examined 200 files
       Examined 250 files
       Examined 300 files
       Examined 350 files
       Examined 400 files
       Examined 450 files
Processing
               2 654: US Pat.Full. 1976-2005/Sep 08
       Examined 500 files
       Examined 550 files
Processing
   2 files have one or more items; file list includes 580 files.
   One or more terms were invalid in 107 files.
? b hits
        (POS or (point (n2) sale) ) (n3) (performance or productivity
or efficiency or feedback) (n3) (cashier or checker or associate or
clerk or teller or counterperson or salesperson or operator) ) not
py>2001
```

Examined 200 files

Processing

```
39983 POS
         2889381
                  POINT
          772049
                 SALE
           68450 POINT(2N)SALE
         2249165 PERFORMANCE
          435300 PRODUCTIVITY
         1042496 EFFICIENCY
          389136 FEEDBACK
           10701
                 CASHIER
           17099
                 CHECKER
          233374 ASSOCIATE
           23222
                 CLERK
           41875 TELLER
             102 COUNTERPERSON
           22282
                 SALESPERSON
          736031
                 OPERATOR
              41
                  . . .
         5802513
                 PY>2001
      S2
              30
                      (POS OR (POINT (N2) SALE) ) (N3) (PERFORMANCE OR
                  PRODUCTIVITY OR EFFICIENCY OR FEEDBACK) (N3) (CASHIER
OR
                  CHECKER OR ASSOCIATE OR CLERK OR TELLER OR
COUNTERPERSON
                  OR SALESPERSON OR OPERATOR) ) NOT PY>2001
? rd
>>>Duplicate detection is not supported for File 654.
>>>Records from unsupported files will be retained in the RD set.
...completed examining records
      S3
              29 RD (unique items)
? s s3 and s1
              29
                  S3
                  S1
               2
                 S3 AND S1
      S4
? s s3 not s1
             -29
                 S3
               4
                 S1
              27
      S5
                 S3 NOT S1
ds
Set
        Items
                Description
                    (POS OR (POINT (N2) SALE) ) (N5) (PERFORMANCE OR
S1
PRODU-
            CTIVITY OR EFFICIENCY OR FEEDBACK) (N5) (CASHIER OR
CHECKER OR
             ASSOCIATE OR CLERK OR TELLER OR COUNTERPERSON OR
SALESPERSON
            OR OPERATOR) ) AND (SCAN???? (N3) (RATE OR SPEED OR TIME))
             OT PY>2001
S2
               ( (POS OR (POINT (N2) SALE) ) (N3) (PERFORMANCE OR
PRODU-
             CTIVITY OR EFFICIENCY OR FEEDBACK) (N3) (CASHIER OR
CHECKER OR
              ASSOCIATE OR CLERK OR TELLER OR COUNTERPERSON OR
SALESPERSON
```

```
OR OPERATOR) ) NOT PY>2001
                RD (unique items)
S3
           29
                S3 AND S1
S4
           2
S5
                S3 NOT S1
           27
           59
                TRAX (W) SOFTWARE
S6
S7
                RD (unique items)
           59
                S7 AND (SCAN????? (N3) (RATE OR SPEED) )
S8
            1
? s s6 and (goal or target)
              59 S6
          569736 GOAL
          844301 TARGET
              14 S6 AND (GOAL OR TARGET)
? ds
Set
        Items
                Description
                    (POS OR (POINT (N2) SALE) ) (N5) (PERFORMANCE OR
S1
PRODU-
             CTIVITY OR EFFICIENCY OR FEEDBACK) (N5) (CASHIER OR
CHECKER OR
              ASSOCIATE OR CLERK OR TELLER OR COUNTERPERSON OR
SALESPERSON
             OR OPERATOR) ) AND (SCAN???? (N3) (RATE OR SPEED OR TIME))
N-
             OT PY>2001
S2
           30 ( (POS OR (POINT (N2) SALE) ) (N3) (PERFORMANCE OR
PRODU-
             CTIVITY OR EFFICIENCY OR FEEDBACK) (N3) (CASHIER OR
CHECKER OR
              ASSOCIATE OR CLERK OR TELLER OR COUNTERPERSON OR
SALESPERSON
             OR OPERATOR) ) NOT PY>2001
S3
                RD (unique items)
           29
S4
                S3 AND S1
S5
           27
                S3 NOT S1
                TRAX (W) SOFTWARE
S6
           59
S7
           59
                RD (unique items)
S8
           1
                S7 AND (SCAN????? (N3) (RATE OR SPEED) )
                S6 AND (GOAL OR TARGET)
S9
           14
? t s4/3, k/all
File 411:DIALINDEX(R)
DIALINDEX (R)
   (c) 2005 The Dialog Corporation
*** DIALINDEX search results display in an abbreviated ***
*** format unless you enter the SET DETAIL ON command. ***
? sf all not 225
   You have 580 files in your file list.
   (To see banners, use SHOW FILES command)
? s ( (POS or (point (n2) sale) ) (n3) (performance or productivity
or efficiency or feedback) (n3) (cashier or checker or associate or
```

clerk or teller or counterperson or salesperson or operator)) not py>2001 Your SELECT statement is: s (. (POS or (point (n2) sale)) (n3) (performance or productivity efficiency or feedback) (n3) (cashier or checker or associate or clerk teller or counterperson or salesperson or operator)) not py>2001 Items File 9: Business & Industry(R) Jul/1994-2005/Sep 09 4 15: ABI/Inform(R) 1971-2005/Sep 13 16: Gale Group PROMT(R) 1990-2005/Sep 12 18: Gale Group F&S Index(R) 1988-2005/Sep 12 1 20: Dialog Global Reporter 1997-2005/Sep 13 13 Examined 50 files Examined 100 files 28 148: Gale Group Trade & Industry DB 1976-2005/Sep 13 160: Gale Group PROMT(R) 1972-1989 Examined 150 files Examined 200 files 275: Gale Group Computer DB(TM) 1983-2005/Sep 12 345: Inpadoc/Fam. & Legal Stat 1968-2005/UD=200536 348: EUROPEAN PATENTS 1978-2005/Sep W01 349: PCT FULLTEXT 1979-2005/UB=20050908,UT=20050901 Examined 250 files Examined 300 files Examined 350 files 545: Investext(R) 1982-2005/Sep 13 12 553: Wilson Bus. Abs. FullText 1982-2004/Dec 570: Gale Group MARS(R) 1984-2005/Sep 12 Examined 400 files 610: Business Wire 1999-2005/Sep 13 613: PR Newswire 1999-2005/Sep 131 621: Gale Group $\overline{\text{New}}$ Prod.Annou.(R) 1985-2005/Sep 13 635: Business Dateline(R) 1985-2005/Sep 13 636: Gale Group Newsletter DB(TM) 1987-2005/Sep 12 Examined 450 files 12 649: Gale Group Newswire ASAP(TM) 2005/Aug 31 654: US Pat.Full. 1976-2005/Sep 08 Examined 500 files 1 762: Euromonitor Market Res. 1991-2004/Apr 763: Freedonia Market Res. 1990-2005/Aug 765: Frost & Sullivan 1992-1999/Apr Examined 550 files 781: ProQuest Newsstand 1998-2005/Sep 13 3 810: Business Wire 1986-1999/Feb 28 6 813: PR Newswire 1987-1999/Apr 30 12

Processing

5 995: NewsRoom 2001

1 996: NewsRoom 2000

30 files have one or more items; file list includes 580 files. One or more terms were invalid in 107 files.

816: Canada NewsWire 1996-1999/Jun 24

```
? b hits
       13sep05 12:44:31 User276702 Session D50.4
           $60.60
                    22.867 DialUnits File411
    $60.60 Estimated cost File411
     $2.40 TELNET
    $63.00 Estimated cost this search
   $352.54 Estimated total session cost 80.239 DialUnits
SYSTEM:OS - DIALOG OneSearch
         9:Business & Industry(R) Jul/1994-2005/Sep 09
         (c) 2005 The Gale Group
        15:ABI/Inform(R) 1971-2005/Sep 13
  File
         (c) 2005 ProQuest Info&Learning
       16:Gale Group PROMT(R) 1990-2005/Sep 12
  File
         (c) 2005 The Gale Group
        18:Gale Group F&S Index(R) 1988-2005/Sep 12
  File
         (c) 2005 The Gale Group
        20:Dialog Global Reporter 1997-2005/Sep 13
  File
         (c) 2005 Dialog
  File 148: Gale Group Trade & Industry DB 1976-2005/Sep 13
         (c) 2005 The Gale Group
  File 160: Gale Group PROMT(R) 1972-1989
         (c) 1999 The Gale Group
  File 275:Gale Group Computer DB(TM) 1983-2005/Sep 12
         (c) 2005 The Gale Group
  File 345:Inpadoc/Fam.& Legal Stat 1968-2005/UD=200536
         (c) 2005 EPO
  File 348: EUROPEAN PATENTS 1978-2005/Sep W01
         (c) 2005 European Patent Office
  File 349:PCT FULLTEXT 1979-2005/UB=20050908,UT=20050901
         (c) 2005 WIPO/Univentio
  File 545:Investext(R) 1982-2005/Sep 13
         (c) 2005 Thomson Financial Networks
  File 553: Wilson Bus. Abs. FullText 1982-2004/Dec
         (c) 2005 The HW Wilson Co
  File 570: Gale Group MARS(R) 1984-2005/Sep 12
         (c) 2005 The Gale Group
  File 610: Business Wire 1999-2005/Sep 13
         (c) 2005 Business Wire.
*File 610: File 610 now contains data from 3/99 forward.
Archive data (1986-2/99) is available in File 810.
  File 613:PR Newswire 1999-2005/Sep 13
         (c) 2005 PR Newswire Association Inc
*File 613: File 613 now contains data from 5/99 forward.
Archive data (1987-4/99) is available in File 813.
  File 621:Gale Group New Prod. Annou. (R) 1985-2005/Sep 13
         (c) 2005 The Gale Group
  File 635:Business Dateline(R) 1985-2005/Sep 13
         (c) 2005 ProQuest Info&Learning
  File 636:Gale Group Newsletter DB(TM) 1987-2005/Sep 12
         (c) 2005 The Gale Group
  File 649: Gale Group Newswire ASAP(TM) 2005/Aug 31
         (c) 2005 The Gale Group
  File 654:US Pat.Full. 1976-2005/Sep 08
         (c) Format only 2005 Dialog
```

```
File 762: Euromonitor Market Res. 1991-2004/Apr
         (c) 2004 Euromonitor Intl.Inc.
*File 762: File 762 is no longer updating.
  File 763: Freedonia Market Res. 1990-2005/Aug
         (c) 2005 Freedonia Group Inc.
  File 765: Frost & Sullivan 1992-1999/Apr
         (c) 1999 Frost & Sullivan Inc.
*File 765: File no longer updating; use File 767.
KWIC costs $3.30 in File 765.
  File 781:ProQuest Newsstand 1998-2005/Sep 13
         (c) 2005 ProQuest Info&Learning
  File 810: Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
  File 813:PR Newswire 1987-1999/Apr 30
         (c) 1999 PR Newswire Association Inc
  File 816:Canada NewsWire 1996-1999/Jun 24
         (c) 1999 Canada NewsWire
*File 816: This file does not update.
  File 995:NewsRoom 2001 (c) 2005 Dialog
  File 996: NewsRoom 2000 (c) 2005 Dialog
      Set Items Description
? s ( (POS or (point (n2) sale) ) (n3) (performance or productivity
or efficiency or feedback) (n3) (cashier or checker or associate or
clerk or teller or counterperson or salesperson or operator) ) not
py>2001
Processing
Processing
Processing
Processed 10 of 30 files ...
Processing
Processed 20 of 30 files ...
Processing
Processed 30 of 30 files ...
Completed processing all files
          247166 POS
        13375610 POINT
         8192510 SALE
          370902 POINT (2N) SALE
        15648252 PERFORMANCE
         2695274 PRODUCTIVITY
         3564775 EFFICIENCY
         1417513 FEEDBACK
           74405 CASHIER
           61964
                 CHECKER
         1570783 ASSOCIATE
          358869 CLERK
          255499 TELLER
             386 COUNTERPERSON
          113533 SALESPERSON
         3124334 OPERATOR
             198
        52416291 PY>2001
                 (
                      (POS OR (POINT (N2) SALE) ) (N3) (PERFORMANCE OR
             169
                  PRODUCTIVITY OR EFFICIENCY OR FEEDBACK) (N3) (CASHIER
```

```
CHECKER OR ASSOCIATE OR CLERK OR TELLER OR
COUNTERPERSON
                  OR SALESPERSON OR OPERATOR) ) NOT PY>2001
? s s1/fulltext
>>>Term "FULLTEXT" is not defined in one or more files
             164 S1/FULLTEXT
>>>Duplicate detection is not supported for File 345.
>>>Duplicate detection is not supported for File 348.
>>>Duplicate detection is not supported for File 349.
>>>Duplicate detection is not supported for File 654.
>>>Duplicate detection is not supported for File 762.
>>>Duplicate detection is not supported for File 763.
>>>Duplicate detection is not supported for File 765.
>>>Records from unsupported files will be retained in the RD set.
...examined 50 records (50)
...examined 50 records
...examined 50 records (150)
...completed examining records
              87 RD (unique items)
? s s3 and ncr
              87
                  S3
          161589
                  NCR
              49 S3 AND NCR
? s s4 and (target or goal or metric or aim or objective)
              49 S4
         6825146
                 TARGET
         5006257
                 GOAL
          453707 METRIC
         1964423 AIM
         2045464 OBJECTIVE
               3 S4 AND (TARGET OR GOAL OR METRIC OR AIM OR OBJECTIVE)
? ds
Set
        Items
                Description
                    (POS OR (POINT (N2) SALE) ) (N3) (PERFORMANCE OR
S1
          169
PRODU-
             CTIVITY OR EFFICIENCY OR FEEDBACK) (N3) (CASHIER OR
CHECKER OR
              ASSOCIATE OR CLERK OR TELLER OR COUNTERPERSON OR
SALESPERSON
             OR OPERATOR) ) NOT PY>2001
S2
          164
                S1/FULLTEXT
S3
           87
                RD (unique items)
S4
           49
                S3 AND NCR
S5
                S4 AND (TARGET OR GOAL OR METRIC OR AIM OR OBJECTIVE)
? s s3 and (target or goal or metric or aim or objective)
              87 S3
         6825146 TARGET
         5006257 GOAL
          453707 METRIC
         1964423 AIM
         2045464 OBJECTIVE
              15 S3 AND (TARGET OR GOAL OR METRIC OR AIM OR OBJECTIVE)
```

S6

? s s6 not s5 15 S6 3 S5 S7 12 S6 NOT S5

? t s7/3, k/all